



**Celebrating 88 Years of
Promoting Professionalism
& Personal Growth**

88TH SPRING EDUCATIONAL CONFERENCE

JUNE 12 -14, 2019



**Fairmont Southampton
101 South Shore Road,
Southampton, Bermuda SN 02**

wednesday
JUNE

agenda

9:00 – 5:00 pm
REGISTRATION DESK OPEN

9:00 – 5:00 pm
SPEAKER READY ROOM
(Each panel will be assigned a specific time slot)

10:30 – 4:30 pm
**THE EDWARD R. REILLY, JR.
MEMORIAL GOLF TOURNAMENT**

Tucker's Point Golf Club
*(Transportation to be provided. Golf are to meet
in the lobby at 9:00 am).*

5:30 – 7:30 pm
OPENING NIGHT RECEPTION
(Open to all registered attendees)



thursday
JUNE

agenda

7:30 – 8:30 am

CONTINENTAL BREAKFAST

(Name badges must be worn for all food & beverage events.)

7:30 – 4:45 pm

REGISTRATION DESK OPEN

8:00 – 12:00 pm

Speaker Ready Room Available

(Each panel was assigned a specific time slot upon request.)

LEA MEMBERS BUSINESS MEETING

(All LEA registered members are invited to attend.)

8:00 – 8:05 am

**ANTI-TRUST ADMONITION
STATEMENT**



**COSTANTINO
SURIANO, ESQ.**

Mound Cotton Wollan & Greengrass

8:05 – 8:10 am

OPENING REMARKS/GOLF AWARDS



**PAUL
AVILES**

LEA President, Senior Vice President
Allied World Assurance Company Inc.

8:10 – 8:15 am

TREASURER'S REPORT



**THOMAS
CASSON**

LEA Treasurer & Program Chair
Property Claims Field Group Lead
AIG

2019 ANNUAL MEETING PHOTO GALLERY



8:15 – 8:20 am
MEMBERSHIP REPORT



MARGARET A.
(PEGGY) REILLY

Edward R. Reilly & Co., Inc.

8:20 – 8:25 am
CONTINUING EDUCATION REPORT



LOUIS D.
MAGNAN, CPA

Magnan, Griazzaro & Associates LLC

8:25 – 8:35 am
CRONIN AWARD PRESENTATION

Awardee: Richard Kuzmanoff
Posthumously

8:35 – 8:50 am
BRANDON W. SWEITZER

Dean
The School of Risk Management,
Insurance and Actuarial Science

8:50 – 8:55 am
PROGRAM OVERVIEW



THOMAS
CASSON

LEA Treasurer & Program Chair
Property Claims Field Group Lead
AIG



9:00 – 9:15 am
INTRODUCTION



**PAUL
AVILES**

LEA President, Senior Vice President
Allied World Assurance Company Inc.

WELCOME



**THE HON.
CURTIS L.
DICKINSON, J.P., M.P.**

Minister of Finance, Bermuda

9:15 – 10:15 am
KEYNOTE SPEAKER:
**CAT RESPONSE: A LLOYD'S
PERSPECTIVE**

Reflections on the industry response to the
Cat events of 2017/2018 and the future of
Cat response—a Lloyd's perspective.

Speaker



**PHILIP
GODWIN**

Head of Claims
Lloyd's of London

10:15 – 10:30 am
NETWORKING BREAK

10:30 – 11:20 am
**THE BREXIT SAGA RUMBLES ON:
WHAT DOES THE END GAME LOOK
LIKE AND WHAT DOES IT MEAN
FOR THE INSURANCE INDUSTRY?**

The Brexit saga rumbles on. Nick Williams
will be giving you the up-to-date picture. He
will highlight the conflicting pressures which



have led to the stalemate in the British parliament and gaze into his crystal ball in order to predict which of the narrowing potential outcomes is the most likely.

Will the EU agree to whatever proposal the British MPs finally put forward? Will Theresa May be replaced soon? Who is her replacement likely to be and will he or she rip up any agreement, which has been achieved with the EU?

In this session the implications for trade generally with the UK post Brexit (and indeed in the "Transition Period" before Brexit) will be considered. In particular, there will be an analysis of the steps taken by Insurance carriers to deal with the Brexit challenges, whether they are based in the UK, have offices in the UK or simply have insureds in the UK and the EU. What will be the short, medium and long-term effects of Brexit (or possibly of the retreat from Brexit, should there be a reversal of Article 50 or a second referendum) on Britain, on the EU and on the insurance community across the world?

Speaker



**NICK
WILLIAMS**

Partner
Kennedys

11:20 – 12:10 pm
WHY BERMUDA?

Sir John Williams David Swan will give a brief history of the Bermuda Insurance Market. In 1985, Swan led the negotiations and the completion of the Tax Treaty with the United States. The agreement resulted in the development of the insurance and reinsurance industries. The Bermuda delegation held several meetings with the most senior officials in the U.S. Government



(including the President, Vice-President, Secretary of the Treasury, Secretary of State and National Security Advisor) in order to successfully implement a tax treaty between Bermuda and the United States.

Speaker



**SIR JOHN
WILLIAM DAVID
SWAN** KBE

Former Premier of Bermuda, 1982 - 1995



12:30 – 1:30 pm

LUNCHEON

(Name badges are required to be worn for admittance into the luncheon.)



1:30 – 4:45 pm

LEA CONCURRENT WORKSHOPS



workshop

(2-Hours)

1:30 – 3:30 pm

2-HOUR SESSIONS

Workshop meeting room locations are listed on the location board in front of the Registration desk as well as in front of each workshop room.

REINSURANCE: ADJUSTING THE COMPLEX CLAIM FROM INCEPTION TO RESOLUTION

This workshop will detail the relationship and obligations between Primary Insurers and Reinsurers and the steps necessary for acknowledging, investigating, verifying, coordinating and resolving claims; highlighting best practices for Primary and Reinsurance claims management, outside adjusters and consultants as well as demonstrating the integration of all claim's investigation activities with an appropriate claims resolution.

Facilitator



**NICHOLAS A.
PASCIULLO**

Property, Energy & Cyber Insurance
**Weber Gallagher Simpson Stapleton
Fires & Newby LLP**

Participants



**KEVIN
ENNIS**

Claims Manager
Starr Companies



**ALBERT
HILBER**

Senior Vice President
Property & Casualty Business Management
Swiss Reinsurance Company



**GEORGE
WASIELKE**

Executive Vice President
McLarens

2 workshop

(2-Hours)

CAPTIVE INSURANCE: FRIEND OR FOE

This session will address the best practices for, and potential pitfalls of, dealing with captive insurers. Panelists will discuss issues facing reinsurers/insurers from the start of a claim through its conclusion, including the role of the independent adjuster and whether his/her duties are to the captive or the reinsurer(s) and how those duties impact, among other things, reporting. Panelists will also discuss how specific provisions in the reinsurance wording impact the adjustment and payment of claims, as well as the legal ramifications (rights and/or defenses) arising out of the inclusion, or not, of cut through or claims control clauses in the reinsurance agreement. As part of this discussion, this session will address the impact of non-concurrencies in reinsurance wordings that could impact the application of such clauses to the broader market.

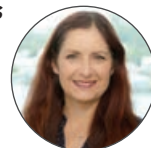
Facilitator



**MATT
GONZALEZ**

Partner
Zelle

Participants



**REBECCA
BARTOLETTI**

VP, Head of Property Claims (Bermuda)
Liberty Specialty Markets

**KEVIN
HUTCHEONI**

Property Claims Manager
Argo Global



**JAMES E.
PODESVAI**

Senior Vice President
Specialized Loss Adjusting
York

workshop

(2-Hours)

CYBER INCIDENTS, CRISIS RESPONSE, & CLAIMS HANDLING

Three years ago in Tampa, Florida, there was a panel discussion of cyber risks, emerging specialty coverage forms and the adjustment challenges confronting the industry arising from the new frontier of cyber risks and claims. A lot has changed in three years. This year's Cyber session will begin with a description of the world at war: cyber threats, hacking, ransom ware, malware, fishing and other maladies affecting modern society. This session will address the current and developing forms for coverage for cyber losses. Presentations will include a discussion of the adjustment of claims and the challenges confronting those adjusting current cyber claims. The session will conclude with emerging and actual cyber claims, case studies which involve physical damage to tangible property and the challenges those claims present.

Facilitators



**LARRY
BOWMAN**

Partner

Kane Russell Coleman Logan PC



**MARISA
JELICKS**

Sr. Property Loss Specialist-Litigation
Liberty Mutual Insurance



Participants



**JAMES
JAEGER**

Chief Cyber Strategist
Arete Advisors



**CODY
OLSEN**

Assistant Vice President & Team Leader
AON, Cyber Solutions Group



**LOUIS
PIPPIN, AIC**

Vice President/Executive General Adjuster
McLarens



**BRIAN
ST JACQUES**

Senior Major Loss Director
AIG Energy and Engineered Risk



**JOHN
TURNER**

Global Director - Crisis Management
McLarens

3:30 – 3:45 pm
NETWORKING BREAK



workshop

(1-Hour)

3:45 – 4:45 pm

1-HOUR SESSIONS

Workshop meeting room locations are listed on the location board in front of the Registration desk as well as in front of each workshop room.

EVERYTHING YOU NEED TO KNOW ABOUT VALUED PROPERTY LAWS BUT WERE AFRAID TO ASK!

Insurance claims professionals are familiar with and have an understanding of the Valued Policy Laws that require insurance companies to pay the insured the full value of a policy in the event of a total loss. However, many insurance claim professionals want - and need - to know more about these laws. During this workshop, the presenters will review and discuss: The nuts and bolts of Valued Policy Laws; The states that have Valued Policy Laws; What constitutes a total loss; The variations and rationale behind the laws.

Facilitator



**ALYCEN A.
MOSS**

Co-Chair of Property Insurance Group
Cozen O'Connor

Participants



**RICHARD
AHN**

Assistant Vice President – First-Party
Claims Coverage Director
Chubb



**STEVE
PATE**

Co-Chair of Property Insurance Group
Cozen O'Connor

workshop

(1-Hour)

KILLER DRONES - DISRUPTION TODAY, DESTRUCTION TOMORROW

Drone technology is becoming increasingly popular for military, commercial, and recreational applications such as intelligence gathering, surveillance, buildings / landscape assessments, research, and combat. Unfortunately, drones have recently been utilized for wreaking havoc on businesses and the general public such as disruptions at major sporting events and airports (i.e. Gatwick, Heathrow), personnel & property damage from drone impacts / crashes, and small-scale attacks. Experts predict the use of drones for disruption, destruction, and mayhem will escalate in the coming years. This session will focus on the drones of today and tomorrow, the possible future disruptions and destruction drones may cause to businesses and the Property Insurance industry (i.e. airline industry, refineries, power plants), tomorrow's solutions to compact these killer drones, and a discussion on coverage including definitions of war and terrorism.

Facilitator



**SCOTT
ARMSTRONG**

President
Werlinger & Associates, Inc.

Participants



**BILL
EDWARDS**

Vice President
Operational & Technical Security Services
Thorton Tomasetti



**JOHN E.
ROBERTS**

Vice President
Specialty Energy & Construction Claims
AIG

workshop

(1-Hour)

OIL INSURANCE LIMITED: HOW IT WORKS

This workshop will cover OIL from a historical perspective, how OIL operates, it's members and coverage provided, and overview/differences of OIL and the commercial markets. There will also be a broader discussion on how OIL interacts with other insurance market(s) on losses, definitions of war and terrorism.

Facilitator



**EWAN
CRESSWELL, BSC,
MRICS, ACILA, ACIARB, MEI**

Chief Executive Officer
Integra

Participants



**THERESA
DUNLOP**

Vice President & Senior Underwriter
The OIL Group of Companies



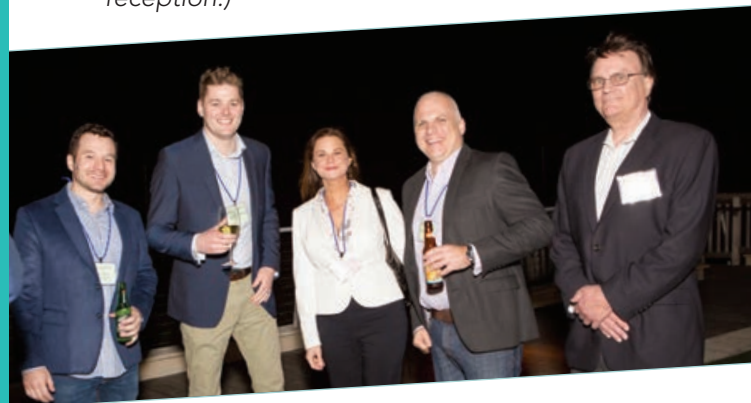
**MIKAL
THOMAS**

Claims Analyst
The OIL Group of Companies

5:30 – 7:30 pm

LEA BEACH RECEPTION & BBQ **(WEATHER PERMITTING)**

(Open to all registered attendees. Name badges are required to be worn for admittance to the reception.)



friday
JUNE

agenda

7:30 – 11:45 am

REGISTRATION DESK OPEN

7:30 – 8:30 am

CONTINENTAL BREAKFAST

(Open to all registered attendees.)

8:30 – 10:30 pm

REPEAT OF 2-HOUR CONCURRENT WORKSHOPS

Workshop meeting room locations are listed on the location board in front of the registration desk as well as in front of each workshop room.

Workshop 1 (2-Hours)

REINSURANCE: ADJUSTING THE COMPLEX CLAIM FROM INCEPTION TO RESOLUTION

Workshop 2 (2-Hours)

CAPTIVE INSURANCE: FRIEND OR FOE

Workshop 3 (2-Hours)

CYBER INCIDENTS, CRISIS RESPONSE, & CLAIMS HANDLING

10:30 – 10:45 am

NETWORKING BREAK

10:45 – 11:45 pm

REPEAT OF 1-HOUR CONCURRENT WORKSHOPS

Workshop 4 (1-Hour)

EVERYTHING YOU NEED TO KNOW ABOUT VALUED PROPERTY LAWS BUT WERE AFRAID TO ASK!

Workshop 5 (1-Hour)

KILLER DRONES - DISRUPTION TODAY, DESTRUCTION TOMORROW



Workshop 6 (1-Hour)

OIL INSURANCE LIMITED: HOW IT WORKS

11:45 pm

CONFERENCE ADJOURNMENT

An LEA Officer will provide concluding remarks at the end of each workshop session.

CE CREDIT REQUIREMENTS:

CE forms must to be signed only by an authorized LEA CE delegate and/or by the instructor of each session.



No partial credit will be given. Attendees must attend the full sessions to receive CE credit for that session.

All Forms including your license number are to be submitted at the close of the conference. There will be no exceptions for credit if your forms are not submitted or missing your license number.

LEA is NOT a CLE Provider: It is up to the individual attendees to file for their own CLE credit.

NO FORM - NO CREDIT - NO EXCEPTIONS



Photography Waiver:

By attending the LEA session you consent that your picture may be in one of the many photographs that are taken during the conference. The photos may be published or otherwise used by the LEA, which retains exclusive ownership thereof and this consent is voluntary with no expectation of compensation now or in the future.

QUICK NOTES:

PROGRAM COMMITTEE

A special thanks goes out to our program committee for all their time and efforts in putting together this high-caliber program.

PROGRAM COMMITTEE

Thomas Casson

AIG
Program Chair

Paul Carnovale

AEGIS Insurance Services, Inc.

Liz Peterson

Envista Forensics

BAGGAGE SERVICE:

Guests should call the Bell Desk directly for luggage assistance.

GOLF BAGS

Golf bags can be stored at the Bell Desk upon arrival. To retrieve golf bags for off-property tournaments/ group play, please contact the Bell Desk at least 30 minutes prior to hotel departure for the golf course.

HOTEL SHUTTLES SERVICE:

Complimentary (Non Exclusive) Hotel Shuttles located at the Hotel Front Entrance offers daily service from 7:00am-11:45pm to the Beach, Tennis Courts, Ocean Club, Boundary, Golf Course, Waterlot Inn, and Waterlot Dock.

TELECOMMUNICATIONS:

Please note that **1-800/866/877/ 888** phone calls and calling cards are **NOT TOLL-FREE FROM BERMUDA**. Some Calling Cards are toll-free from Bermuda and should be verified first. Calls made with these cards will be charged at International rates and are subject to hotel surcharges.

BUSINESS SERVICES:

Self-Service computers are available on the main lobby level for complimentary printing of boarding passes.

Please see the Conference Concierge/ Front Desk / Hotel Concierge Desk for all other individual business services.

SECURITY INSTRUCTIONS:

Ext. 6060: is the designated telephone line for all Emergencies to Hotel Security.

9-911: is the Emergency contact here in Bermuda for Fire/Police and Ambulance.

HOSPITAL

The only Hospital is **King Edward VII Memorial**. It is located 5 miles East of the hotel. The average response time is 15 minutes.

Telephone number is **(441) 236-2345**.

A.E.D.

There are six automated defibrillators on hotel premises. They are located in the Fitness Center of the Willow Stream Health Spa, Hotel Front Desk, Hotel Security Office and at the Fairmont Southampton Beach.

General Session Guest Speaker Bio's



**THE HONONARY
CURTIS L.
DICKINSON, J.P., M.P.**

Minister of Finance, Bermuda

The Honorable Curtis L. Dickinson, JP. MP. Minister of Finance was elected to the House of Assembly on June 7, 2018 to represent Constituency 25 – Warwick North East. He was appointed as the Minister of Finance on November 1st, 2018.

Previously, Mr. Dickinson served as the Group Head of Private Banking at the Bank of N.T. Butterfield & Son Limited. Prior to his return to Bermuda in 2006, Mr. Dickinson worked in the United States and the United Kingdom as an Investment Banker, raising capital for companies in the media & telecommunications and consumer & retail industries with Donaldson Lufkin & Jenrette Securities Corporation; Credit Suisse First Boston Corporation; and Wells Fargo Securities.

Mr. Dickinson currently serves as a Trustee of the Montessori Education Trust, and was formerly the Chairman of the Bermuda Hospitals Board and the Board of Education. Mr. Dickinson has over 25 years' experience in the financial services industry in the United States; United Kingdom, and Bermuda. He holds a Masters of Business Administration degree from Columbia University's Graduate School of Business and a Bachelor of Arts degree in Finance from Morehouse College.



PHILIP GODWIN

Head of Claims
Lloyd's of London Limited

Phil Godwin is the Head of Claims at Lloyd's of London Limited. He is responsible for claims performance oversight of the Lloyd's market and performance improvement under the Lloyd's claims strategy.

Phil is the current Chair of the Lloyd's Market Strategic Claims Group and Chair of the Lloyd's Corporation Cat Response Steering Group. His role has had a special focus on catastrophe response over the past ten years. Phil has led the Lloyd's Market Claims Support team to Chile in response to the Chilean earthquake of February 2010, Japan in response to the March 2011 earthquake/tsunami and the US VI in response to hurricanes Irma and Maria.

Phil is presently involved in an industry focus group on increased planning for California earthquake response. He has been Instrumental in leading the development and adoption of remote imagery services to aid the Lloyd's market's cat response since 2017.

Phil joined the industry in 1982 and Lloyd's in 2007 having worked for international broking firms across both placing and claims roles. He was previously Claims Director of RK Carvill & Co Ltd and Board Director of Carvill London Ltd, a leading independent reinsurance broker, where he was responsible for the resolution of complex claims and situations faced by Clients.



NICK WILLIAMS

Partner
Kennedys

Nick is the head of the insurance division of the worldwide insurance firm, Kennedys, and sits on the firm's strategy board. He qualified in England and Wales in 1980.

Nick has conducted litigation and arbitration around the world. Specialising in insurance coverage disputes in the fields of casualty, energy, property, financial institutions, directors' and officers' liability, environmental risks, professional indemnity, product liability and Bermuda Form. He has represented some of the largest insurers and reinsurers and Lloyd's syndicates in many of the most high profile disputes of the last 30 years.

Nick has particular expertise in high value multi-jurisdictional disputes (with quantum of £100 million plus) and has mediated on behalf of insurers in multi-party, high profile disputes in Toronto, Cleveland, Pittsburgh and Oslo as well as numerous mediations in the UK.

Nicks experience extends from the claims emanating from the collapse of the Maxwell Empire in the 1990s to advising on policy disputes arising from 'Deepwater Horizon' and running coverage dispute arbitrations arising from the opioid crisis.

Nick has advised clients and lectured on "Brexit" since before the 2016 Referendum.



SIR JOHN WILLIAM DAVID SWAN KBE

Former Premier of Bermuda, 1982 - 1995

Apart from the official titles of KBE and JP that are used to properly address Sir John Swan, he is also known as a real estate developer, a political luminary, a philanthropist and the longest-serving Premier of Bermuda.

His achievements, awards and experiences are immense and too lengthy to list without ending up with a very large book. In spite of his political, commercial and personal achievements, he has not lost his common touch. You can still see him walking the streets every day interacting with people. His friendliness and humility is a natural part of his persona.

As a child, visually impaired and impacted by dyslexia, life did not come easy for him. His parents instilled in him at a very early age that he would need to be disciplined and make sacrifices if he were to achieve his goals. He learned to overcome obstacles by sheer determination and the belief that he could accomplish anything if he set his mind to. He has carried these principles throughout his life and they have served him well.

Swan's business career began in 1962 when he founded John W. Swan Agency, a real estate development and savings and loan company. The services offered included architecture, residential construction, land development, rentals and real estate management. Between 1968 and 1978 the company developed 40% of residential homes in Bermuda which included two estates in Warwick comprising 18 homes each, and the Panorama townhouses in Paget. He wanted to help the average Bermudian fulfill the dream of home ownership and provide them with the financial tools to achieve it. During this time, Sir John's firm employed more than 20 young Bermudian contractors. Many would later become successful business people in their own right. In October 2012, the company celebrated its 50th year in business.

Over the years, Swan helped modernize the city of Hamilton through a number of commercial and residential building projects including the first condominium apartment complex in the City of Hamilton.



Prior to Sir John's involvement in politics, he was a founding member of the Bermuda Monetary Authority, Director of the Bermuda Chamber of Commerce, and a Director of the Bermuda Employers Council. In addition, he served on several company boards, he was elected to Parliament in 1972 and at the same time became Chairman of Bermuda Hospitals Board. Sir John held many posts during this period such as Minister of Marine and Air Services from 1975 to 1976. From 1976 to 1982, he was Minister of Immigration and Labour, where he initiated policies and practices that enhance Bermuda's economic and social development. Sir John became Premier in 1982 and served in this post for 13½ years. He retired from Parliament in 1997.

Under Sir John's stewardship, the Government completed in excess of 20 major projects. However, the most significant legacy of his political career was in 1985 when he led the negotiations and the completion of the Tax Treaty with the United States. The Bermuda delegation held several meetings with the most senior officials in the U.S. Government including the President, Vice-President, Secretary of the Treasury, Secretary of State, National Security Advisor and Members of Congress in order to successfully implement a tax treaty between Bermuda and the United States. The agreement resulted in the development of the insurance and reinsurance industries and established the island as a major offshore financial center, and thus created a foundation for the island's stable economy, well-developed infrastructure and regulatory framework.

Sir John has been recognized by several organizations for his tireless service to his country and community. In 1990 he was appointed by Her Majesty the Queen, a Knight Commander of the Order of the British Empire (KBE). He was also appointed a Justice of the Peace. In 1969 he was named "Outstanding Man of the Year" by the Bermuda Jaycees. In 1985 he was admitted to the Freedom of the City of London, England and Honorary Member Hamilton Rotary Club Bermuda. In 2010, Sir John was inducted into the Bermuda Business Hall of Fame; he was one of the first four recipients of this new award.



Sir John currently serves as Chairman of the Swan Group of Companies. He holds a Bachelor of Arts degree from West Virginia Wesleyan College. In addition, he has been awarded an Honorary Doctorate from West Virginia Wesleyan College, an Honorary Doctorate of Law from Atlantic Union College, an Honorary Doctorate of Law from University of Tampa, Florida and an Honorary Doctorate, Humane Letters from Morris Brown College in Atlanta, Georgia.

Sir John has continued to play an active role in Bermuda helping to maintain and revolutionize international trade, politics and property development. Sir John has also been one of the strongest proponents for the development of the Hamilton Waterfront.



WORKSHOP 1



**NICHOLAS A.
PASCIULLO**

Property, Energy & Cyber Insurance
**Weber Gallagher Simpson Stapleton
Fires & Newby LLP**

Mr. Pasciullo is a Partner at Weber Gallagher Simpson Stapleton Fires & Newby LLP concentrating on strategic guidance of clients prior to and during litigation on complex property, energy and cyber matters. He has served the domestic and international industry for 37 years providing coverage, defense and litigation legal services for his clients.

Mr. Pasciullo is also a Federal Court Special eDiscovery Master and a certified Federal Court mediator.



**KEVIN
ENNIS**

Claims Manager
Starr Companies

Kevin Ennis has been in the insurance industry for almost 40 years, mostly in the capacity of managing/handling claims. He has worked for major insurance/reinsurance companies and brokers during those 40 years, including AIG, Swiss Re, Guy Carpenter, Navigators, Liberty International, MOAC and is now a Property Claims Manager for Starr Companies.

Kevin has managed/handled claims for a number of diverse lines of business, including Property, Marine, Onshore/Offshore Energy, Inland Marine and Casualty. He is a graduate of the US Merchant Marine Academy and had sailed as a Third Mate for Farrell Lines Steamship Company.

Kevin is a member of LEA and has held the position of LEA President from 2013 - 2015.



ALBERT HILBER

Senior Vice President
Property & Casualty Business Management
Swiss Reinsurance Company

Albert C. Hilber is a Director with Swiss Re. He attended Rutgers University Law School while on full-time active duty in the U.S. Air Force. He is admitted to both the NY and NJ bars and holds a number of insurance designations including the CPCU, RPLU, FMLI, AIC, and ARe. Al obtained his undergraduate degree in civil engineering from NYU-Poly.

Al was recently appointed the Head of Swiss Re's Key Case Management unit. The Key Management Unit provides advice and participates in the oversight of the largest (re) insurance exposures that Swiss Re faces on a global basis. He has also been a lead negotiator in resolving many of the largest coverage disputes Swiss Re has faced over the past 13+ years and has been the lead in-house counsel in a number of major international arbitrations. The claims he is involved with span virtually all lines of coverage from general/product liability, to D&O liability to property and specialty.

Al is on the Board of the International Association of Defense Counsel (IADC). He is an advocate of ADR. He is on the U.S. Advisory Board of the International Institute for Conflict Prevention & Resolution (CPR) and New York Law School's ADR Program Advisory Committee.

Before joining Swiss Re, Al was a litigator in private practice for 14 years. He provided counsel to London Markets and International Insurers on some of the most significant environmental claims in history (Love Canal, Times Beach) and was a member of the team that oversaw the umbrella liability program of the then largest US retailer.



GEORGE WASIELKE

Executive Vice President
McLarens

George Wasielke is currently the Executive Vice President overseeing operations in the USA Eastern Region for McLarens. George is based in New York and brings 38 years



of insurance industry experience as a first-party claims loss professional. His deep expertise includes both hands-on adjusting roles, as well as senior leadership and management positions.

George has represented underwriters and re-insurers on national and international losses for the past 29 years. He began his career with Crum & Forster, followed by a position with Home Insurance. George then continued his career with the Thomas Howell Group and GAB Robins in New York as an independent adjuster and account manager.

In 2003, George brought his extensive managerial and specialized property loss adjusting talent to McLaren's. He continued to build the firm's reputation in the New York Metro Area as the Branch Manager and Executive General Adjuster (EGA). His expertise helped solidify the reputation of the firm for handling complex property and time element losses for high-value specialized commercial risks, catastrophic and terrorism events, as well as account management. In 2014, he assumed the role of Director – USA Eastern Region, while still fulfilling his EGA role and servicing accounts. Today, he continues in an expanded leadership capacity, having been promoted to Executive Vice President of the Eastern U.S. and Caribbean, with the assistance of the formidable cadre of adjusters he supervises.

WORKSHOP 2



**MATT
GONZALEZ**

Partner
Zeller

Matt has focused his practice on the analysis of insurance and reinsurance coverage issues in various commercial and industrial sectors (commercial property; energy/power generation; refinery; pipeline; heavy equipment/machinery) arising under various first-party property insurance and reinsurance agreements, including All-Risk, Builder's Risk, Erection All Risk, Boiler and Machinery, Equipment Breakdown, and Product Recall/Contamination.

Matt has significant commercial litigation experience in coverage litigation and subrogation/recovery matters. Matt has also been retained as an arbitrator in insurance/reinsurance related matters.



Matt is a frequent speaker and lecturer on legal topics of interest to the insurance industry, both directly to Underwriters and at educational conferences for insurance companies and trade associations, including the Loss Executives Association.



REBECCA BARTOLETTI

VP, Head of Property Claims (Bermuda)
Liberty Specialty Markets

Rebecca is Vice President, Head of Bermuda Property Claims at Liberty Specialty Markets (formerly Ironshore Insurance). Rebecca joined Ironshore in 2012 as Assistant Vice President, Claims Analyst and brings over 20 years of Industry experience with both a claims and insurance management background.

Prior to joining Ironshore, Rebecca spent five years with Arch Insurance (Bermuda) where she was an AVP and Claims Analyst for their property book which includes both Energy and International Property claims. Prior to joining Arch, Rebecca was at Endurance Specialty (Bermuda) Ltd. analyzing Property, Energy and Excess Casualty Claims.

Rebecca began her insurance career as an Insurance Administrator in the Captive Management arm of IRM and then Marsh Management Services (Bermuda). Rebecca holds her Associate to the Chartered Insurance Institute, an Associate in Claims from the AICPCU and received a Bachelor of Commerce in Marketing and Personnel and Industrial Relations from St. Mary's University in Halifax, Nova Scotia, Canada.



**JAMES E.
PODESVAI**

Senior Vice President
Specialized Loss Adjusting
York

James leads global business operations in the U.S., U.K., the Caribbean and South America for the SLA line of business at York.

James has nearly 40 years of experience in the insurance industry, specifically in complex and specialized losses, including more than 15 years at York. He previously served as Vice President and Senior Executive Adjuster for York where he developed industry best practices for U.S. and global programs and played a critical role in the growth of the SLA team. Prior to York, James spent more than 11 years as Executive General Adjuster for Royal & Sun Alliance and GAB Robbins North America.

James studied Archeology at The State University of New York. He is a frequent speaker in the U.S. and Europe and is a member of various specialty practice groups.

WORKSHOP 3



**LARRY
BOWMAN**

Partner
Kane Russell Coleman Logan PC

Larry Bowman, a Director of the Firm in the Dallas office of Kane Russell Coleman Logan PC, practices in the Litigation, Large Loss Subrogation, Insurance, Construction and Intellectual Property practice areas. For over 30 years, he has represented clients in complex commercial litigation matters including contractual, tort, construction, product liability, intellectual property, antitrust and securities. Larry has represented a broad spectrum of individual corporate and insurance company clientele at trial and in settlement of significant cases. He frequently conducts CE seminars for insurance clients and has been a speaker for the LEA, NASP, PLRB and others.

Larry is admitted to the State Bar of Texas, State Courts



of Texas, State Bar of Pennsylvania, U.S. Court of Appeals for the Fifth Circuit, U.S. District Court for the Northern, Southern, Eastern and Western Districts of Texas. His education includes Pennsylvania State University, The Dickinson School of Law (J.D. 1978) and La Salle University (B.A. 1975).



MARISA JELICKS

Sr. Property Loss Specialist-Litigation
Liberty Mutual Insurance

Marisa has more than 28 years of property claim adjusting experience in various technical and managerial roles. She joined Liberty Mutual in January 2005 and is currently a Senior Litigation Claims Examiner for North America. In addition to examining complex commercial litigated matters, Marisa provides technical support and oversight on large complex loss global Shared and Layered/Assumed Reinsurance claims and "Sinkhole" losses.

Prior to joining Liberty Mutual, Marisa worked for Nationwide Insurance and Travelers Insurance where she maintained several different technical and team leadership roles primarily in the Property lines of business.

Marisa holds a Bachelor of Science degree from University of Maryland. She sits on the Board of Directors of the Loss Executives Association and maintains all required General Adjusters licenses. Marisa has been a speaker/panelist on first-party related seminars including the PLRB.



JAMES JAEGER

Chief Cyber Strategist
Arete Advisors

Jim is the Chief Cyber Strategist for Arete Advisors. He has over thirty years of technical and leadership experience in both the federal government and industry. He has led incident response and forensic investigations into some of the largest cyber breaches to impact the US. Jim also has a great deal of experience with cyber security gained during his tenure with the US Air Force and the National Security Agency. Jim retired from the Air Force as a Brigadier General in 1997.



Jim established and led General Dynamics' government and commercial cyber defense and forensics business practice, where he personally directed investigations into some of the largest and most complex network intrusions in world history. Jim has worked closely with the Department of Justice (DOJ), the Federal Bureau of Investigation (FBI), and United States Secret Service (USSS) on these investigations. He is frequently called on to brief federal regulatory bodies such as the Federal Reserve, Federal Trade Commission (FTC), Office of the Comptroller and Currency (OCC), and the British Financial Services Authority.



CODY OLSEN

Assistant Vice President & Team Leader
AON, Cyber Solutions Group

Cody is an Assistant Vice President and Team Leader in Aon's Cyber Solutions Group part of the E&O/Cyber broking team located in Chicago. In this capacity, Cody is responsible for co-managing a team of brokers and broking, Network Security and Privacy Liability (Cyber), Miscellaneous Professional Liability; Technology Errors and Omissions and Media Liability.

The team that Cody co-leads primarily focuses on placements from across the country specializing in clients up to \$2B in revenue in any industry class. Cody's team is responsible for the management and distribution of Aon structured portfolio solutions.

Cody's direct client work focuses on assisting organizations with identifying, addressing and transferring exposures related to network security, privacy, technology, professional service and media. He works with a range of organizations in many industry sectors. Cody excels at working with clients with \$1B - \$50B in revenue. He focuses particularly on Aon's Midwest, Southeast & East coast operations and client base.

Cody is also a member of the FI industry team. With this responsibility, he provides expertise to prospects, clients, co-workers and other Aon colleagues related to FI/Fintech E&O, data privacy, network security liability exposures and risk transfer solutions.

Cody has been with Aon since 2011 and in previous roles was with Aon Broking U.S. Retail in Chicago and Aon Broking - EMEA based in London.



Cody received his Bachelor of Business Administration – Finance and Marketing from Marquette University.



LOUIS PIPPIN, AIC

Vice President/Executive General Adjuster
McLarens

Louis Pippin is Vice President/Executive General Adjuster at McLarens and specializes in casualty and third-party administration. Mr. Pippin has worked in the insurance field since 1995 in such capacities as a front line adjuster and fraud investigator. He also has expertise handling catastrophes and transportation claims.

Louis' associations include Associate in Claims, Claims and Litigation Management Alliance (Oklahoma), Oklahoma City Claims Association and the Oklahoma Self-Insured Workers' Compensation Guaranty Fund, where he is a board member. He received his undergraduate degree from the University of Oklahoma and his Masters from Oklahoma City University.



BRIAN ST JACQUES

Senior Major Loss Director
AIG Energy and Engineered Risk

Brian St. Jacques is currently a Senior Major Loss Director for AIG's Energy and Engineered Risk Claims Group. He is based in Houston and joined AIG in 2006 as a Senior Underwriter in the Global Marine and Energy division and has held positions of increasing responsibility over the years. He is a licensed P&C Adjuster and holds a number of certifications. Brian has over 25 years of diversified expertise in the Marine and Energy segments. Brian honorably served in the United States Navy and is a certified Firefighter/First Responder.

Brian is a member of: The (SAE) Society of Automotive Engineers (Land Sea Air and Space); The National Cargo Bureau (NCB); The U.S Navel Institute; The Society of Petroleum Engineers; The Society of Naval Architects and Marine Engineers. Brian has been a requested teacher and requested presenter for various industry events and served



as a member of the Oil & Gas Environmental Advisory Board at the University of Texas.



JOHN TURNER

Global Director - Crisis Management
McLarens

John began working in the insurance market in 1989 and has been both a major loss adjuster and underwriter for crisis management coverages active in the Lloyd's US and Canadian domestic markets.

Prior to re-joining McLarens, John was Head of Product Recall for North America at XL Catlin's Crisis Management Division where he established and led their underwriting team. John has expertise in developing complex surplus lines market coverages in this fast-evolving space as well as the interpretation and application of such coverages in real life complex loss scenarios.

Crisis management coverages involve inherent reputational risk issues, requiring rapid response solutions in a digital age where insurance market clients face sudden and potentially catastrophic losses. John's expertise in underwriting and adjusting against these risks and his in-depth interactions with insureds, carriers and brokers across the globe have left him uniquely qualified to understand what is required to assist all stakeholders from notification through resolution of claims.

WORKSHOP 4



ALYCEN A. MOSS

Co-Chair of Property Insurance Group
Cozen O'Connor

Alycen Moss is the Co-Chair of the Property Insurance Group at Cozen O'Connor. She advises property and casualty carriers on various coverage issues and she also defends the carriers in lawsuits brought by the insureds. Alycen also handles life, health, disability and commercial general liability claims. She has litigated numerous coverage issues, including bad faith, punitive damages and



deceptive trade practices claims. Alycen regularly speaks throughout the country, and she also provides training on claims handling, risk management issues and updates regarding case law. Additionally, Alycen frequently writes articles on hot topics and emerging issues.

She routinely participates in providing pro bono services through cooperation with the Georgia Legal Services Program. Alycen is the Co-Chair of the insurance section and the creator/co-chair of the Women Litigators section of the Georgia Defense Lawyers Association. Alycen is also a member of the Federation of Defense & Corporate Counsel.



**RICHARD
AHN**

Assistant Vice President
First-Party Claims Coverage Director
Chubb

Richard Ahn is an Assistant Vice President and First-Party Claims Coverage Director at Chubb. Richard manages and oversees claims in designated personal and commercial lines of first-party property practice areas. Richard is responsible for providing strategic guidance and technical analysis in connection with complex and high-exposure first-party claims across North America. Richard was previously a practicing attorney, concentrating his practice on most facets of insurance coverage, reinsurance and regulatory compliance matters. He is a graduate of Occidental College (AB) and Syracuse University (MA & JD) and is a licensed attorney in New York and New Jersey.



**STEVE
PATE**

Co-Chair of Property Insurance Group
Cozen O'Connor

Stephen Pate, Co-Chair of the Property Insurance Department at Cozen O'Connor, resident in the firm's Houston office. He focuses his litigation practice on property insurance matters, Directors and Officers, business interruption issues, CGL matters, builders risk matters, commercial general liability insurance disputes, fraud, and various other extracontractual litigation matters. Over a 30



year career in coverage work, he has tried more than 45 first-party extracontractual cases to verdict.

Stephen is a Regent of the American College of Coverage and Extracontractual Counsel. Since 2006 he has been recognized by Chamber and Partners USA in Insurance. Stephen is also a member of the American Board of Trial Advocates, the American Law Institute, the Federation of Defense & Corporate Counsel, and the Law360 Insurance Editorial Advisory Board.

WORKSHOP 5



**SCOTT
ARMSTRONG**

President
Werlinger & Associates, Inc.

Scott Armstrong joined Werlinger & Associates in 1993 as a consulting engineer after spending seven years as a design engineer at Northrop Aircraft & Electronics. He has more than 26 years of experience as a consulting engineer to the commercial property claims insurance industry and has assisted the insurance industry with large, complex files throughout the world. Scott's work as a consulting engineer includes the assessment of equipment / systems related to Semiconductor Wafer Fabrication Facilities, Information Technology, Telecommunications, Electronics, Medical, Industrial, Manufacturing, Lasers, Laboratory Systems, Special Test Systems and a variety of other technical disciplines. He has handled hundreds of files throughout the United States and numerous files globally including files in England, Italy, Germany, Belgium, France, Spain, Ireland, Northern Ireland, Israel, Oman, Mexico, Thailand, Japan, China, Indonesia, Singapore, Tanzania, Canada, Taiwan and Guam. In 2000, Scott became a Principal at Werlinger & Associates.

Scott graduated from California State Polytechnic University, Pomona, in 1985 with a Bachelor of Science in Mechanical Engineering and has given numerous seminars to the insurance industry related to equipment loss assessment and semiconductor wafer fabrication losses.



BILL EDWARDS

Vice President
Operational & Technical Security Services
Thornton Tomasetti

COL(R) Bill Edwards joined Thornton Tomasetti in 2017 and offers over 28 years of combined experience and expertise in operational/technical security, counter-terrorism, counter-intelligence, surveillance and counter-surveillance efforts. Most recently, he served as the Director of Intelligence for Theater Special Operations Command-North, a position that required extensive collaboration and partnering across the U.S. whole of government security enterprise. In this position, he specifically designed a cohesive and collaborative counter-terrorism network with Department of Defense, Law Enforcement and Inter-Agency partners while simultaneously bridging strong relationships with coalition partners to further extend his security reach in an effort to protect the homeland.

Bill also brings extensive experience in operational/technical security from his combat deployments to Iraq, where he commanded two large bases and operationally operated in Al Anbar, Dhi Qar and Basra Provinces focusing primarily on operations and security in these areas. During this time period, he oversaw the planning and execution of all base infrastructure to include the implementation and operation of complex U.S. base security measures. He also planned and designed multiple levels of security improvements to combat the ever-changing threat environment.

Bill is known for his creativity and agility and often makes complex problems look simple. He has proven time-and-time again that he is immensely successful in very austere and complicated landscapes. Additionally, he has a long proven history of strategic planning, intelligence gathering and analytics, policy development, technical transformations, contract negotiations, budgetary oversight, team leadership, staff training and decision support. Bill has been recognized throughout his prestigious military career as an influential leader of change, fully adept in building and motivating teams, earning consensus, aligning operational objectives



and delivering results through the employment of an empowering leadership style that inspires a culture of accomplishment, accountability, and good stewardship.

Bill is an ASIS International Certified Protection Professional (CPP). He has attended Duke University's Fuqua School of Business Executive Leadership, Harvard University's Kennedy School of Government Executive Negotiations and attended the United States Naval War College, graduating in July 2013 with a Master of Arts degree in National Security and Strategic Studies.



**JOHN E.
ROBERTS**

Vice President
Specialty Energy & Construction Claims
AIG

John started his career in the UK as a chartered Civil/Structural Engineer before moving into loss adjusting becoming a Chartered Loss Adjuster. Following the first part of his career in the UK, John moved to Argentina as a country manager for an international Loss Adjusting firm handling multiple lines of business claims in the Latin American region.

In 2006, John commenced work as a claims manager in the Energy sector for AIG and is currently the North American Head of Energy and Construction Claims based in Houston.

WORKSHOP 6



**EWAN
CRESSWELL, BSC,
MRICS, ACILA, ACIARB, MEI**

Chief Executive Officer
Integra

After beginning professional life as a graduate chartered positions quantity surveyor (cost engineer) in the UK, Ewan made the move from construction project management to loss adjusting in 1979. He subsequently served in board level positions with a number of the major international



adjusting houses before taking the decision in 1998 to establish Integra Technical Services which now operates worldwide in the area of technical and complex claims and risks related to construction, power generation, mining, renewables, offshore energy and oil, gas & petrochemicals insurance.

For the last 35 years Ewan has worked internationally in most continents of the World, from a London base, on behalf of North American–London Market and European principals, handling some of the largest physical damage and business interruption losses, including Delay In Start Up, where he has pioneered the management of this area of claim exposure on major EAR & CAR risks.

He has worked on numerous large and technically challenging claims with many of the major global corporations including individual losses exceeding US \$1Bn in value.



THERESA DUNLOP

Vice President & Senior Underwriter
The OIL Group of Companies

Theresa Dunlop entered the Bermuda Insurance industry in 1996 when she joined American International Group (AIG) as an Account Administrator in their Risk Management Division and worked her way up to Insurance Officer.

From AIG, Theresa made her way to Heddington Insurance Limited in 2000 where she quickly progressed to the Assistant Underwriter level. She joined Oil Insurance Limited (OIL) in 2001 as a Senior Insurance Analyst in the Underwriting Department and has assumed progressive responsibility culminating in her promotion to Vice President and Senior Underwriter of OIL on January 1, 2013.

Theresa began her insurance studies at the Bermuda Insurance Institute (BII) while at AIG and obtained her Associate in Reinsurance (ARE) in 1999 and her Chartered Property Casualty Underwriters' designation (CPCU) in 2003. She was awarded the Young Industry Leader of the Year Award in 2007 by the Bermuda Insurance Institute. In addition, she is a graduate of the Wharton Executive Leadership Program (May 2013).



After completing her designations, Theresa elected to contribute to the development of Bermudians by teaching insurance classes at the BII. She has also served on BII's Education Committee and on OIL's Scholarship and Education committees.



MIKAL THOMAS

Property Claims Analyst
Oil Insurance Limited (OIL)

Mikal Thomas' journey with the Bermuda Insurance industry began in 2004 when he joined primary multi-line insurance provider Argus Insurance as an Assistant Underwriter in the Property & Casualty Division, working his way up to Underwriter in 2005.

From Argus, Mikal made a move over to XL Insurance in 2007 as an Excess Liability and P&C Claims Analyst. He became a Senior Claims Analyst specializing in Excess Liability claims with XL in 2010.

Mikal joined Oil Insurance Limited (OIL) in 2017 as a Property Claims Analyst, bringing his many years of claims experience to the team. Mikal handles Property Claims for OIL, the mutual insurance company and OIL Casualty Insurance Ltd., which operates as an excess insurance and reinsurance company providing various forms of coverage for a broad array of industries with a focus on the energy industry.



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